eusoft iago

Imagine having a **virtual assistant supporting your laboratory**, able to provide quick and accurate information at any time and speeding up tasks. With **Eusoft IAGO**, this vision becomes a reality.
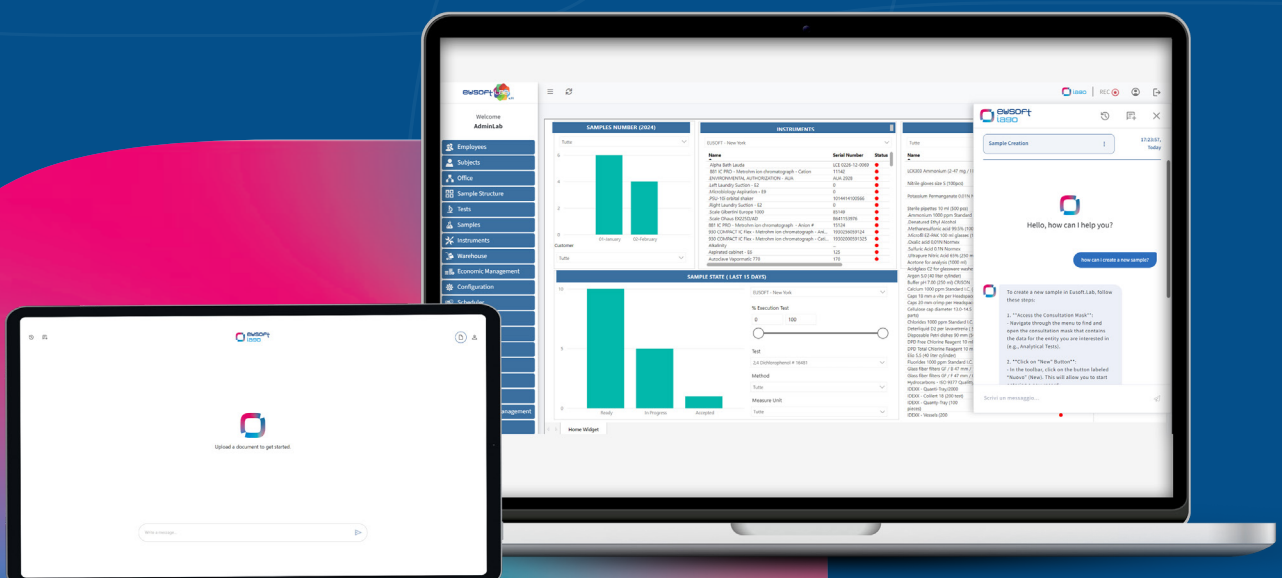
Eusoft IAGO is a **virtual assistant** designed to serve the laboratory, answering users' questions based on validated documents uploaded into the system.

Just like a human assistant, Eusoft IAGO is always **available**, **intelligent**, **and ready to simplify daily laboratory tasks**, enhancing speed and efficiency.

Seamlessly integrated into Eusoft.Lab LIMS, this solution can also be used as a **stand-alone application**, offering maximum flexibility.

How does it work?

Eusoft IAGO is a **chatbot** powered by **generative AI technologies**.
The system analyzes users' questions and processes detailed responses in natural language based on the provided documents, always citing the sources to ensure full transparency. After each interaction, users can **save and archive conversations by topic**, creating a ready-to-use written guide.

What documents can be uploaded?

With Eusoft IAGO, you can upload unstructured data, such as documents in various formats (.pdf, .txt, .docx .csv, .xlsx, .xls, .xlsm).
Each laboratory can choose which content to upload, such as:

- LIMS user manuals
- Reference standards (e.g., ISO/IEC 17025)
- Equipment user manuals
- Quality manuals
- Laboratory quality system procedures
- Internal procedures for instrument calibration and maintenance
- Legal regulations

Why choose Eusoft IAGO in Eusoft.Lab LIMS?

Get the information you need quickly and accurately: with Eusoft IAGO, one question is all it takes to receive immediate, detailed answers. You no longer have to waste time searching through various documents, allowing you to save time and accelerate laboratory operations, thus improving overall productivity.

The technology

Eusoft IAGO is an innovative solution powered by **Microsoft Copilot** technology and the full strength of **ChatGPT's AI model**, generating contextualized responses based on validated data in a natural dialogue with the user.

Bring an intelligent virtual assistant to your laboratory with Eusoft IAGO.

Discover how it can make a difference!

Contact us: marketing@eusoft.com

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Eusoft | Born to support laboratories

For over 25 years, Eusoft has been helping testing and quality control laboratories grow and evolve by leveraging the most innovative digital technologies. We were among the first providers worldwide of born-in-cloud SaaS LIMS software, and today we continue to invest in research and development to offer laboratories ever more advanced solutions. Eusoft.Lab is the born-in-cloud SaaS LIMS developed by Eusoft to optimize laboratory efficiency, compliance, and safety, meeting the highest quality and accreditation standards.

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